

Consumer Rebate Program

Residential Application



Program Description

The Los Angeles Department of Water and Power's (LADWP) Consumer Rebate Program (CRP) promotes the purchase and installation of energy-efficient products. This program is designed to educate and encourage the use of the most energy-efficient products by offering rebates for products that exceed state/federal efficiency standards.

How To Apply

1. Read the Terms and Conditions
2. Purchase and install qualifying energy efficiency product(s)
3. Mail the following:
 - Complete CRP rebate application
 - A copy of your LADWP Bill
 - Proof of Ownership (if not the Account Holder and applying as Property Owner)
 - Supporting documentation OR
4. Apply online at www.ladwp.com/crp

Consumer Rebate Program

Call 1-800-374-2224 or email crp@ladwp.com

Office hours: Monday - Friday 9:00 AM - 3:00 PM

Mailing Address

LADWP Rebate Processing Center
P.O. Box 51111, Room 1019
Los Angeles, CA 90051-0100

Alternatively, apply online at www.ladwp.com/crp

Qualifying Products

- Variable Speed Pool Pump
- Cool Roof
- ENERGY STAR® Qualified Windows
- Heating Ventilation and Air Conditioning System
- Whole House Fan
- Heat Pump Heating Ventilation and Air Conditioning System
- ENERGY STAR® Qualified Heat Pump Water Heater



TERMS AND CONDITIONS

- Funds** are limited and rebates are not guaranteed. Completed applications are accepted on a first-come, first-served basis. This program may be modified or terminated without prior notice. LADWP Consumer Rebate Program (CRP) participants cannot receive more than one LADWP Rebate/Incentive Program, but not limited to, payment received through participation in HOME LA. Repeat participation for any qualifying product(s) and/or equipment is not permitted.
- CRP applications** must be completed and signed by the LADWP customer of record, or the verified property owner according to the Los Angeles County Assessor's records hereinafter referred to as "Applicant." If the applicant is not the LADWP customer of record, proof of ownership must be submitted. If ownership name does not match the Los Angeles County Assessor's records, additional proof of ownership may be requested. Applicant must have an active residential electric meter serviced by LADWP at the installation address, at the time the product is purchased and installed. Dwelling or property type must be one of the following: (a) detached single family home, (b) multi-residential or attached home such as a duplex, (c) condo/townhome, or (d) apartment unit. Mailed-in applications require an original or electronic signature. Faxed, emailed, or copies of applications are not accepted. Applicants can also apply online at www.ladwp.com/crp.
- New construction** includes Accessory Dwelling Units (ADU), building an entirely new structure from the ground up which has never been used or occupied for any purpose, or completely removing exterior walls to rebuild. New construction is not eligible for Energy Star Windows, HVAC, Heat Pump HVAC, Heat Pump Water Heater, and Whole House Fan.
- Additions** are any increase in a building's square footage or volume, including adding a floor level. Rebate eligibility for additions will be evaluated on a case-by-case basis.
- Products and equipment** must be new and installed in the LADWP customer's residence prior to submittal of this application. Resale units, units leased, rebuilt, rented, received from warranty insurance claims, won as a prize, or new parts installed in existing units, do not qualify. Products must meet or exceed energy efficiency required by laws and standards (depending on the product).
- Verification inspection** may be requested before the rebate is paid. Applicant agrees to provide, if requested, reasonable access to their residence so that an LADWP representative can verify the item(s) installed.
- Documentation** required to process the rebate application may differ depending on the energy efficiency measure, whether it is "self-installed", contractor-installed, and/or if measure was purchased online. Applicant may need to request additional information from the retailer, contractor, and/or government permitting agency as required to participate in the CRP. Copies of receipt(s), invoice(s), and other required documentation must be sent to the LADWP CRP Processing Center, along with this completed application, within 12 months of the purchase date printed on the sales receipt or invoice to be eligible for payment of a rebate. Altered and illegible documents will not be accepted. LADWP reserves the right to request original documentation. If original documents are requested, the Applicant may submit a self-addressed stamped envelope and, upon application process completion, the original documents will be returned. LADWP is not responsible for items and documents lost, late, incomplete, misdirected or destroyed in the mail or via electronic transit. Applicant should keep copies of all material sent/submitted.
- Invoice/Receipt** - An itemized "paid" invoice or receipt is required for all measures. An invoice or receipt must include the retailer name, business address, and phone number, itemized description of each product including manufacturer, product make and model number, measure cost, and purchase date. The rebate amount cannot exceed the purchase/paid price.
- Online purchases** must include a copy of the order confirmation notification that lists the purchase date, product make and model number, payment type (paid), shipping date, and a copy of the signed and dated delivery confirmation sheet or a printout of the shipment tracking record.
- Air-Conditioning, Heating & Refrigeration Institute (AHRI)** Certificate must correspond with the HVAC or HPHVAC system(s) HVAC system(s) installed. The system installed must be an AHRI-matched system to qualify for a rebate. Rebates are paid according to the nearest half ton (rounded).
- Energy Efficient and Window-** Actual/final dimensions must be listed in the order confirmation sheet. Estimated window dimensions do not qualify. Gable, top arch, pentagon, and trapezoid windows must include the width and the short and long length. Circular window(s) must include the radius. Octagonal window(s) must include each side length in addition to total window dimension. Only windows installed to replace inefficient windows qualify. New construction and additions do not qualify. National Fenestration Rating Council (NFRC) label verifying the U-Factor and Solar Heat Gain Coefficient (SHGC) for each window is required for window rebates. If the NFRC label is not available, Applicant may submit the specific U-factor and SHGC for each window by sending the Manufacturer's Order Confirmation sheet on the manufacturer's letterhead. Windows must meet or exceed ENERGY STAR ® Version 6.0 criteria (www.energystar.gov). Criteria and eligibility is subject to change at any time.
- Cool Roof** material must meet the three year Solar Reflectance Index (SRI) according to the LA Green Building Code. SRI is rated by the Cool Roof Rating Council (www.coolroofs.org). The installed cool roof square footage, slope, make, model, color, and CRRC must be listed on the paid invoice. Square footage is subject to verification by LADWP. The rebate is paid per square foot of conditioned space. Parapet and eaves/overhang dimensions, in addition to unconditioned spaces such as patios, porches, carports, and breezeways, are not included in the final rebate calculation.
- Heat Pump Water Heater** must be on the approved Energy Star list (www.energystar.gov) at the time of application submittal and be at least 30 gallons in storage volume with a Uniform Energy Factor (UEF) of ≥ 3.3 . Customer must submit the corresponding Air-Conditioning, Heating & Refrigeration Institute (AHRI) certificate or Energy Star specification sheet that indicates the make, model number, Energy Star certification, tank capacity, and UEF rating.
- Installation contract (IC)** or Home Improvement Contract may be required to determine eligibility.
- Permits** for central air/heating systems (HVAC), heat pump systems (HPHVAC), heat pump hvac systems (HPHVAC), heat pump water heaters, whole house fans, cool roofs (except for liquid applied coating), windows, and new pool installations are required. A copy of the FINAL APPROVED permit issued by the L.A. Department of Building and Safety must be submitted to participate in the program. The permit must include the installation address, final approved date, and the permit description must correspond with the rebate measure listed in this application. It is the Applicant's responsibility to be aware of and in compliance with any restrictions, codes, ordinances, rules and regulations including, but not limited to, Historic Preservation Overlay Zones (HPOZ). Applicant is responsible for obtaining the permits and permissions necessary including state/county/city government, property owner, and/or homeowner association.
- Rebate check** will be issued in the Applicant's name unless an alternate payee authorization is given in Part A - Section 3 of this application. The check will be mailed to the installation address unless an alternate mailing address is listed in Part A - Section 2 of this application. Rebate check discrepancies, lost, stolen, or misplaced check(s) must be reported to the CRP in writing within six months of the rebate application submission date. Upon notification, CRP management will investigate and may replace the check if the circumstances were beyond the Applicant's control. Under certain conditions, incentives may be taxable and, if greater than \$600, may be reported to the IRS (IRS Form 1099) unless payee is exempt from reporting. Applicant and Payee should consult a tax advisor concerning the taxability of rebates. LADWP is not responsible for any taxes that may be imposed as a result of receipt of this rebate.
- LADWP makes no warranty whether expressed or implied, including warranty of merchantability or fitness for any particular purpose, use, or application of the item(s) or measure(s). LADWP has no liability whatsoever concerning (a) the quality, safety and/or installation of the item(s) or measure(s), including their fitness for any purpose, (b) the estimated savings of the item(s) or measure(s), (c) the workmanship of any third parties, (d) the installation or use of the item(s) or measure(s) including, but not limited to, effects on indoor pollutants, or any other matter with respect to the CRP. In no event shall LADWP's liability for property loss or damage resulting from its activities under this application, exceed the total rebate amount paid under this application. The selection, purchase, installation and ownership/maintenance of the item(s) and measure(s) listed in this application are Applicant's sole responsibility. The supplier or installer of these item(s) and measure(s) is not an agent or representative of LADWP.
- Implementation and interpretation of the Terms and Conditions of the CRP are at the sole discretion of LADWP.

PART A: Applicant and Installation Information

Applicant is defined as LADWP account holder, or property owner verified through the LA County Assessor's records.

SECTION 1: APPLICANT AND PROPERTY INFORMATION (Please complete in blue or black ink)

LADWP Account Holder Name (if applicable) <i>Applicant Name (if different from LADWP Account Holder)</i>		LADWP Account Number (if applicable)		<input type="checkbox"/> Owner										
		<table border="1"> <tr> <td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> </table>												<input type="checkbox"/> Tenant
LADWP Installation Address		City	State		Zip									
Property Type (check one)	<input type="checkbox"/> Single Family Residence	<input type="checkbox"/> Apartment	<input type="checkbox"/> Mobile Home	<input type="checkbox"/> Duplex										
	<input type="checkbox"/> Condominium/Townhome	<input type="checkbox"/> Other												
Daytime Telephone Number () -	Alternate Phone Number () -	Email Address												

SECTION 2: REBATE CHECK INFORMATION

Mail rebate check to LADWP installation address	<input type="checkbox"/> Yes	<input type="checkbox"/> No - Complete mailing address below	
Mailing Address (if different from the LADWP installation address)	City	State	Zip
The rebate payee is the same as the LADWP account holder or Applicant	<input type="checkbox"/> Yes	<input type="checkbox"/> No - Payee is a third party (Complete Section 3)	
	<i>If payee is a business, complete Section 3 and Section 4</i>		

SECTION 3: PAYMENT ASSIGNMENT

Complete this section only if the payee is different than the LADWP account holder or Applicant

As the designated payee or authorized representative of the payee, I hereby request to assign the right to receive payment for this rebate, under the LADWP Consumer Rebate Program to the following individual or entity:

Payee Name	Payee Phone Number () -	Payee Email Address
Payment Assignment Authorized by: LADWP Account Holder or Applicant Name (print first and last name)		Signature

SECTION 4: BUSINESS TAX INFORMATION

Complete this section if payee is a business. Please include a W-9 for the business listed below.

Business Tax Status (Check one)	<input type="checkbox"/> Corporation	<input type="checkbox"/> Tax Exempt/Non-Profit	<input type="checkbox"/> Partnership	<input type="checkbox"/> Other
Payee EIN Federal Tax ID	California Business Entity ID Number			

SECTION 5: CUSTOMER AGREEMENT

By submitting this application, I (Applicant) agree to the Terms and Conditions. I certify that the information I have provided is true and correct. I further certify that the item(s) and/or equipment for which I am requesting a rebate meets the requirements listed on the rebate forms. I am aware of restrictions, codes, ordinances, rules and regulations of which I am in compliance and have obtained the permits necessary with my state/county/city government, property owner, and/or homeowner association. I will provide, if requested, an LADWP representative reasonable access to my residence to verify the installation of item(s) I have purchased before a rebate is paid. I understand that a rebate will not be paid if I refuse a verification inspection.

By signing this form you are attesting that the installation occurred at the address listed on the rebate application.

Print LADWP Account Holder and/or Applicant Name	Signature	Date
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For your records, please make a copy of all documents (including your application) before mailing. You should receive your rebate check within three months. Expect further delays for incomplete applications and/or if an inspection is required.

PART B: Qualifying Product Information and Rebate Amount

Variable Speed or Variable Flow Pool Pump and Motor \$500 <i>Limit 1 per residence</i>				Total Rebate
Manufacturer		Required Documentation		\$
Model#		<input type="checkbox"/> Proof of installation (required photographs) <input type="checkbox"/> PAID Itemized Invoice with Make/Model, Labor <input type="checkbox"/> For new pools only – Final Approved Building & Safety Permit		
Purchase Date	Install Date			
For a list of qualifying models, go to www.ladwp.com/crp Above ground pools, pool cleaners, boosters, spas, ponds and decorative fountains do not qualify.				
Cool Roof \$0.20 - \$0.60 per square foot (sq. ft.) <i>Limit 1 installation per residence</i>				Total Rebate
Roof Slope	3-Year SRI*		Required Documentation	
	\$0.20 per sq. ft.	\$0.60 per sq. ft.	<input type="checkbox"/> PAID Itemized Invoice with CRRC Product ID, Make/Model, Sq Ft, Slope, Color <input type="checkbox"/> Final Approved Building & Safety Permit (not required for liquid applied coating) List the Cool Roof Rating Council Product ID#:	
<input type="checkbox"/> Low (≤2:12)	<input type="checkbox"/> ≥78 3-YR SRI	<input type="checkbox"/> ≥85 3-YR SRI		
<input type="checkbox"/> Steep (>2:12)	<input type="checkbox"/> ≥20 3-YR SRI	<input type="checkbox"/> ≥35 3-YR SRI		
Manufacturer		Model#		
Purchase Date		Install Date		\$
The rebate is paid per square foot of eligible product purchased and installed over *conditioned space. See List of Qualifying Items, Required Documentation, And Minimum Technical Requirements at ladwp.com/crp . *Cool Roofs must meet the three year Solar Reflectance Index (SRI) according to LA Green Building Code. SRI is rated by the Cool Roof Rating Council. See www.coolroofs.org .				
ENERGY STAR® Residential Window(s) \$2 per square foot of installed window(s)				Total Rebate
Window Type	U-Factor	SHGC	Required Documentation	
Windows/glass doors	≤0.30	≤0.25	<input type="checkbox"/> PAID Itemized Invoice with quantity of windows & actual/final dimensions <input type="checkbox"/> Manufacturer order confirmation sheet that lists the U-factor, SHGC and dimensions for each window or NFRC label for each window <input type="checkbox"/> Final Approved Building & Safety Permit	
Skylights	≤0.50	≤0.28		
#Windows Installed				
#Glass Doors Installed				
Purchase Date		Install Date		\$
				Total sq. ft.
Heating Ventilation and Air Conditioning (HVAC) System \$100 - \$120 per ton <i>Homes or multi-residential dwellings may be eligible for a rebate on more than one unit if applied for at one time.</i>				Total Rebate
System Type		Rebate Amount	Required Documentation	
<input type="checkbox"/> Central or Split HVAC 15.2 SEER2		\$100/Ton	<input type="checkbox"/> PAID Itemized Invoice with AHRI matched Make/Model <input type="checkbox"/> AHRI Certificate of product rating <input type="checkbox"/> Final approved Building and Safety permit	
<input type="checkbox"/> Central or Split HVAC ≥16.0 SEER2		\$120/Ton		
Manufacturer		List the AHRI Reference Number: See item 8 in Terms & Conditions for explanation. Also visit www.ahridirectory.org .		
Condenser Model#				
Furnace Model #				
Evaporative Coil Model #				
Purchase Date		Install Date		
Whole House Fan \$200 <i>Limit 1 per residence</i>				Total Rebate
Manufacturer		Required Documentation		\$
Model#		<input type="checkbox"/> PAID Itemized Invoice with Manufacturer & Model <input type="checkbox"/> Final Approved Building & Safety Permit		
Purchase Date	Install Date			
Total Rebate Amount				\$

Electric Homes - Making the Switch

Why Switch to Electric

Burning fossil fuels like methane gas or propane, for cooking and heating, can significantly contribute to local air pollution and climate change. While electrifying your home by replacing gas appliances with modern electric appliances may increase your energy consumption, it helps you live in a cleaner and healthier environment.

Heat Pump HVAC Systems (HP HVAC)

Heat Pump HVAC Systems, also called Heat Pump Heating Ventilation and Air Conditioning Systems, provide a more cost-effective, energy-efficient way to heat and cool your home by moving heat rather than creating it. Unlike propane and natural gas heating systems, these conditioning systems provide good air filtration and dehumidification for better household air quality.

Heat Pump Water Heaters

Water heating is the second-highest energy user in a home behind the heating and cooling system. The latest electric heat pump water heaters can be up to three times more energy-efficient than standard electric water heaters, allowing for customized settings, while providing long-term savings.

PART C: Qualifying Product Information and Rebate Amount

Heat Pump Heating Ventilation and Air Conditioning (HP HVAC) up to \$2,500 per ton

Includes central, split, mini-split, and multi-split *heat pump HVAC systems. Packaged Terminal Heat Pump (PTHP) units are not eligible. Homes or multi-residential dwellings may be eligible for a rebate on more than one unit if applied for at one time. *Mini/multi-splits must service the entire home.*

	Required Documentation
Purchase Date:	<input type="checkbox"/> PAID Itemized invoice with AHRI-matched Manufacturer & Model
Install Date:	<input type="checkbox"/> AHRI Certificate of Product Rating
AHRI Certified Reference Number:	<input type="checkbox"/> Final Approved Building and Safety Permit

See item 10 in Terms & Conditions for explanation or visit www.ahridirectory.org

DUCTED HP HVAC *Central, Split, Packaged (excluding Packaged Terminal Heat Pump (PTHP) units)*

Qualification	Rebate Amount (\$ per Ton)	Number of Units	Number of Tons per Unit	Manufacturer Condenser Model Number Evaporative Coil Model Number
<input type="checkbox"/> ≥ 15.2 SEER2, ≥ 7.7 HSPF2	\$1,000			
<input type="checkbox"/> ≥ 16 SEER2, ≥ 8.0 HSPF2	\$1,050			
<input type="checkbox"/> ≥ 16.9 SEER2, ≥ 8.1 HSPF2	\$1,100			
<input type="checkbox"/> ≥ 17.8 SEER2, ≥ 8.1 HSPF2	\$1,150			
<input type="checkbox"/> ≥ 18.7 SEER2, ≥ 8.5 HSPF2	\$1,200			
<input type="checkbox"/> ≥ 19.6 SEER2, ≥ 8.9 HSPF2	\$1,250			

DUCTLESS HP HVAC *Mini-Split, Multi-Split*

Qualification	Rebate Amount (\$ per Ton)	Number of Units	Number of Tons per Unit	Manufacturer Condenser Model Number Evaporative Coil Model Number
<input type="checkbox"/> ≥ 15.2 SEER2, ≥ 7.8 HSPF2	\$1,500			
<input type="checkbox"/> ≥ 16 SEER2, ≥ 8.1 HSPF2	\$1,650			
<input type="checkbox"/> ≥ 16.9 SEER2, ≥ 8.3 HSPF2	\$1,800			
<input type="checkbox"/> ≥ 17.8 SEER2, ≥ 8.5 HSPF2	\$1,950			
<input type="checkbox"/> ≥ 18.7 SEER2, ≥ 8.7 HSPF2	\$2,100			
<input type="checkbox"/> ≥ 19.6 SEER2, ≥ 8.9 HSPF2	\$2,250			
<input type="checkbox"/> ≥ 20.5 SEER2, ≥ 9.1 HSPF2	\$2,500			

Total Rebate Amount

\$

PART C: Qualifying Product Information and Rebate Amount

Heat Pump Water Heater (HPWH) up to \$2,500 per unit

Limit 1 per residence; however, homes or multi-residential dwellings may be eligible for a rebate on more than one unit if applied for at one time.

Required Documentation	
Purchase Date:	<input type="checkbox"/> PAID Itemized invoice with AHRI-matched Manufacturer & Model
Install Date:	<input type="checkbox"/> AHRI Certificate of Product Rating
Pre - existing Gas Water Heater UEF:	<input type="checkbox"/> Final Approved Building and Safety Permit
Pre - existing Gas Water Heater Capacity (gal):	<input type="checkbox"/> Energy Star or Manufacturer Specification Sheet

See item 13 in Terms & Conditions for explanation. Also visit www.ahridirectory.org.

Qualification	Rebate Amount (\$ per Ton)	Number of Units	Manufacturer Model Number
<input type="checkbox"/> > 30 Gallons ≤ 55 Gallons			
<input type="checkbox"/> 3.3 UEF	\$1,500		
<input type="checkbox"/> 3.5 UEF	\$1,750		
<input type="checkbox"/> 3.75 UEF	\$2,000		
<input type="checkbox"/> > 55 Gallons ≤ 75 Gallons			
<input type="checkbox"/> 3.3 UEF	\$1,750		
<input type="checkbox"/> 3.5 UEF	\$2,100		
<input type="checkbox"/> 3.75 UEF	\$2,250		
<input type="checkbox"/> > 75 Gallons			
<input type="checkbox"/> 3.3 UEF	\$1,950		
<input type="checkbox"/> 3.5 UEF	\$2,250		
<input type="checkbox"/> 3.75 UEF	\$2,500		
Total Rebate Amount			\$